

QUALITY PLAN

Deliverable Name <ul style="list-style-type: none"> • Intermediate result • Customer oriented • Visible • Indicates progress 	Deliverable Definition <ul style="list-style-type: none"> • Description • Components • Examples • Templates 	Completion/Quality Criteria <ul style="list-style-type: none"> • Rules • Standards • Heuristics • Enabling actions 	Approval/Certification Process <ul style="list-style-type: none"> • Customer Reviews • Mgt. Reviews • Technical Reviews • Inspections 	Work Description <ul style="list-style-type: none"> • Summary name • Potential work activities • General “to do” list