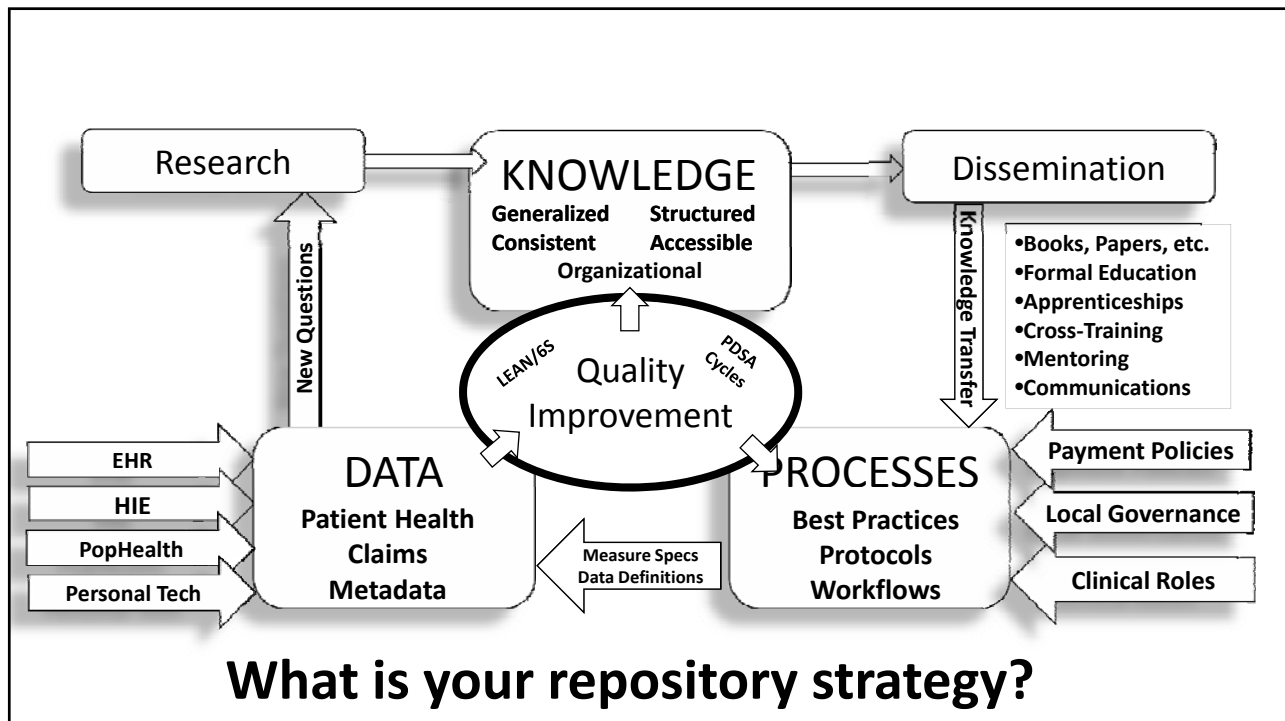


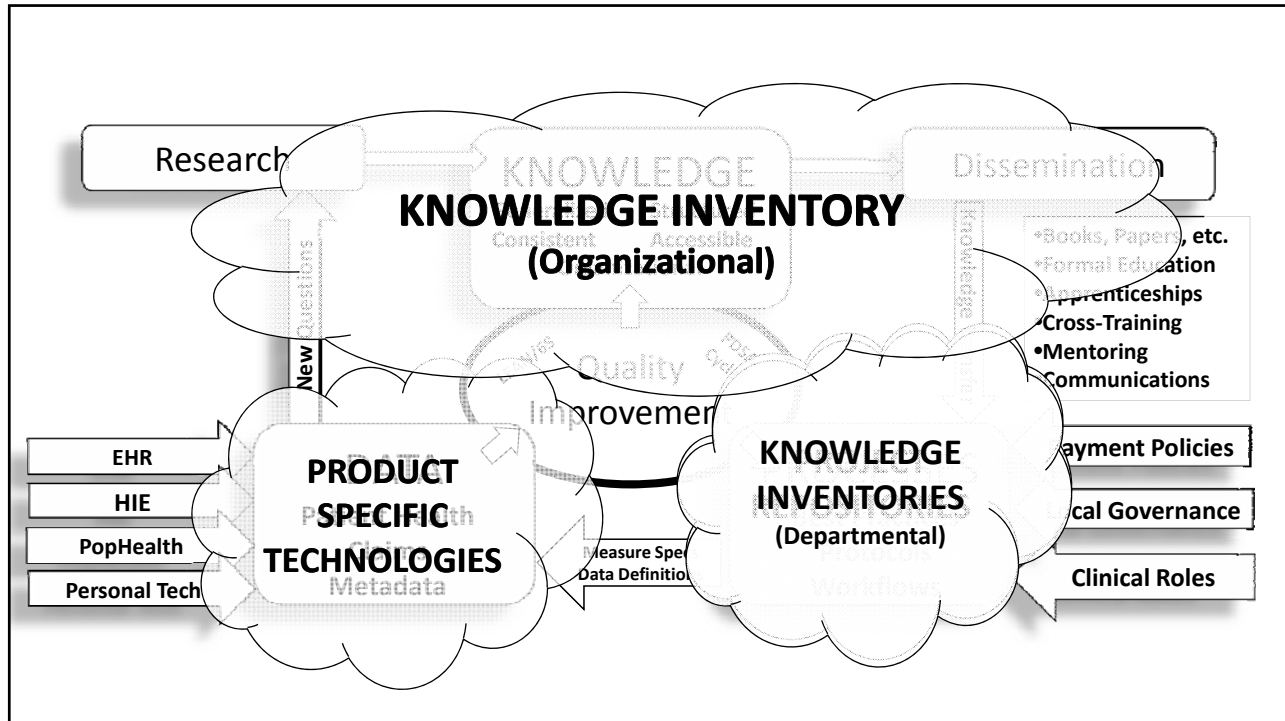
# KNOWLEDGE MANAGEMENT IN HEALTHCARE

Managing Valuable Knowledge as a Tangible Asset:  
Creating Inventories of Organizational Knowledge



Chuck Tryon  
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## WHAT KNOWLEDGE?

### Health System Support...

- Disease specific collections
  - Processes and Workflows
  - Patient Services
  - Employee Services
  - Transitions of Care
  - Care Coordination
- Supporting →
- Payment Reform
  - Webinars
  - Staff Education
  - Patient Education
  - Boot Camps
  - Clinic Resources

The on-going investment in this knowledge delivers quick access to consistent content for the total health system.

## WHAT KNOWLEDGE?

### Population Health Management...

- Chronic Care Management
  - Social Services
  - Transitions of Care
  - Care Coordination
- ➔ PLUS ➔
- Patient Resources
  - Clinic Resources
  - Workplace Connect
    - Major documents
    - Profiles
  - CPC Plus Connect

These resources help disseminate consistent information during the rapid expansion of Population Health to support CPC+.

## ADDITIONAL INFORMATION

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A sample of Utica Park Clinics' Knowledge Inventory for Population Health Management is available for download at [www.TryonAssoc.com](http://www.TryonAssoc.com).